



January 8, 2010

Happy New Year!

Kudos to our **Streets Department** crew who have been working hard to keep our streets free of ice during this first winter snow of 2010. We've had more salt in previous years, about 600 tons thanks to our streets employees who built an addition to the previous facility to house the salt. They built this in-house saving the city about \$35,000. So far, as of this morning, we've used about 100 tons of salt. And all the major roads are in good condition with a few icy spots mostly in residential areas where we do not salt. We did salt some hills in residential areas from citizen and police requests.

Joseph Bird from **Streets** was on News Channel 5 last night talking about the salting process in their weather reports. Also **Police Sgt. Charles Warner** and **Franklin Fire Lt. Bill Almon** and the Team from station one spoke about the dangers of playing on or around frozen ponds on News Channel 5 and WKRN. Thanks to those employees for representing the City well. See stories below.

<http://www.newschannel5.com/Global/story.asp?S=11788476>

<http://www.newschannel5.com/Global/story.asp?S=11786702>

<http://www.wkrn.com/Global/story.asp?S=11787629>

Candace Connell has achieved the **International Certification of PHR (Professional in Human Resources)**. There are many qualifications for this certification and much study and preparation. Approximately 40 percent do not pass the exam the first time taken; however Candace did pass on the first try at the very earliest she was allowed to take the exam. We are proud of Candace and her contributions to the Human Resources Department and The City of Franklin.

Here's a great example of teamwork and "connecting the dots" by understanding the relationships. Commercial stormwater billings are about \$100,000 a month, a significant revenue stream. Much of the revenue is generated in the MVUD water district. Bringing billing in-house in the MVUD district and shifting stormwater billing maintenance to our utility billing office allows us to review accounts each month as customers are added/changed in that area. **Shirley Harper** and **Crystal Bishop** work together to ensure we are picking these up. **Shirley and Crystal worked together on some recent changes that resulted in more than \$2,000 in additional stormwater billings monthly.** Another case of paying attention to the details, understanding the relationships and working together benefits us. This really reinforces the decision to bring this in house.

The 2010 pay schedule is attached. It is very similar to last year with the same end of year pay periods we experienced at the end of 2009.

Excellence, Innovation, Teamwork, Integrity, Action-Oriented